Wintersession 2015

MG340 W01: Lean Process Improvement

PREQ: GB 214

Taught in the context of an engaging simulation exercise, the Lean Process Improvement course covers the theory and practice of workplace tools such as 5S, A3, Spaghetti Diagrams, Process Mapping, and Plan, Do, Check, Act, (PDCA) in a unique and exciting learning environment. Students will take on a role within a fictitious company on day one and will work in teams supporting a real world process. They come together for brief lectures on the modules noted above and then return to their breakout rooms to apply the tools they have learned to improve their work processes. At the end of the course the participants will have demonstrated to themselves and their peers via the dramatic improvement in their work process performance their newfound Lean process improvement skills.

Crafted in corporate environments, the Lean Process Improvement course can be a great opportunity for students looking to get experience with recognizable business tools in the Lean methodology. The exciting simulation used to apply the skills taught helps to create a great learning environment for the group.