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Dear Spring 2020 Study Abroad Students Returning from Italy,

Thank you for your patience as we collect your questions and help you navigate this transition. We know that you're feeling mixed emotions as you return home and we hope to support you through this. We sincerely regret that world events are impacting our programs and our students, particularly those whose study in Italy, China, and South Korea have been so disrupted. As always, our number one priority is the health, safety and well-being of our students.

Many of you have had similar questions so I have addressed them here in FAQ format. Please feel free to call me or email me with other concerns and specific questions. We'll post these FAQs on the web and continue to update them so please refer back often to <https://www.bentley.edu/coronavirus>

Are there restrictions about where I go when I depart Italy?

Bentley strongly recommends returning to your home country. Once you depart from your study abroad site in Italy, you do not have easy access to the local advising support and emergency resources provided by your program.

We advise returning students to practice 1) self-observation for symptoms; and 2) social distancing. Out of an abundance of caution, we are asking that you limit any in-person, on-campus contact. Maintain a safe distance from campus and do not have close contact with students currently on campus for a minimum of 14 days following your return to the United States.

While you continue your studies remotely, your study abroad advisor and other advisors on campus remain available to provide assistance via phone, e-mail or Skype. Thank you for your care and consideration for the safety of the larger campus community.

Do I need to tell Bentley where I'm located?

Yes, in order for us to best advise you for the remainder of the semester, please report your

date of departure from Italy and your destination. If your location for the duration of your distance learning will change, it's important to let your study abroad advisor know. Please send your itinerary to Laura Bentley including departure date, departure city, arrival date, arrival city.

I was not able to change my original return flight and had to book a new flight. What reimbursement is possible?

If not already provided by your study abroad program, Bentley will reimburse for ONE economy change fee OR ONE economy one way ticket to your home country. Students must communicate travel details and submit receipts to Laura Bentley by March 6th. Receipts are subject to review. We will do our best to process promptly. Thank you for your patience.

How do I confirm my online classes/distance learning?

- **Lorenzo de'Medici:** You need to email your LdM advisor. The deadline to enroll in the Distance Learning option is Friday, March 13 at 12:00pm (CET - Central European Time).
- **CAPA Florence:** The week of March 2-6 will be a "transition week." During the transition week, CAPA will not be holding classes, however, students will be given assignments to stay on track with their academics. Online courses are planned to resume on Monday, March 9.
- **John Cabot University:** All students need to complete the "Temporary Leave Form" which is available on MyJCU. Upon completion it can be scanned to Registrar@johncabot.edu
- **IES Milan:** IES Abroad will require a written email response from students who choose Option 2 to complete distance learning along with email approval from their home school study abroad office. Both notifications should be sent to Rob Hallworth at rhallworth@iesabroad.org by March 5th.

Other on-campus support?

Through this experience, you may feel many emotions and may wish to talk to someone about this. You can contact Laura Bentley anytime as she will continue to discuss the stress you have experienced. You are also welcome to reach out to Bentley Counseling at (781) 891-2274.

When can I come to campus?

We understand that some of you may wish to visit your friends on campus or make advising appointments with faculty and staff. Out of an abundance of caution, we are asking you limit any in-person, on-campus contact for 14 days after your return. When seeking advising, you can reach out by phone.

Thank you for your care and consideration for the safety of the greater Bentley community during these uncertain times.