

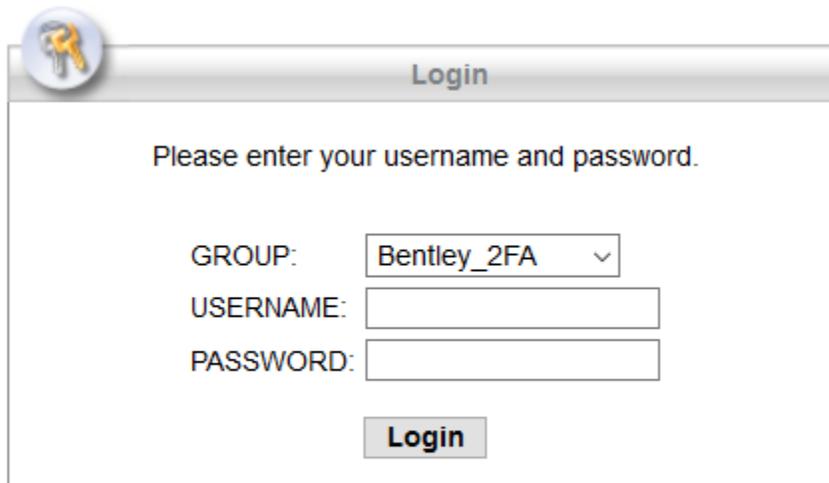
Installing the Cisco AnyConnect VPN Client

Faculty and staff need the Cisco Anyconnect VPN Client only if you use the Jabber Softphone app on your laptop or you require access to an application/server that is unavailable when you are not physically on-campus. There is no reason for students to install the VPN Client.

In most cases, the Cisco AnyConnect VPN Client is already installed on your Bentley laptop and you can skip the installation instructions and proceed directly to [Connecting to Bentley with the Cisco AnyConnect Client](#) instructions below.

If you don't have the Cisco Anyconnect Client on your laptop, follow these directions:

1. Open a Web Browser and navigate to <https://remote.bentley.edu>
2. In Group Field, Select Bentley_2FA as shown
3. Enter your Bentley Network username (your short-name)
4. Enter your Bentley Network password



The image shows a screenshot of a web browser login form. The form has a title bar with a key icon and the word "Login". Below the title bar, it says "Please enter your username and password." There are three input fields: "GROUP:" with a dropdown menu showing "Bentley_2FA", "USERNAME:" with a text box, and "PASSWORD:" with a text box. At the bottom of the form is a "Login" button.

CONNECTING TO BENTLEY VPN



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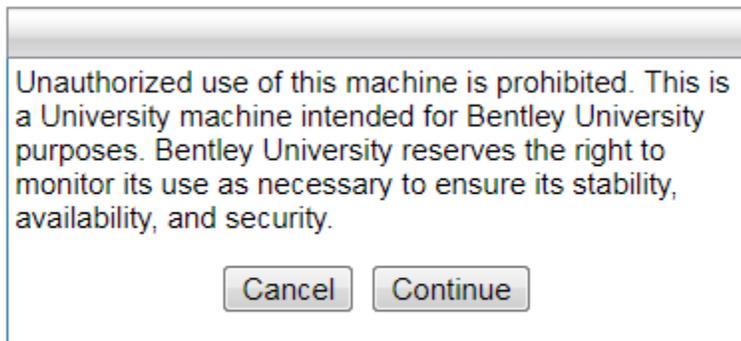
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Choose an authentication method

 Duo Push RECOMMENDED	Send Me a Push
 Call Me	Call Me
 Passcode	Enter a Passcode

Remember me for 30 days

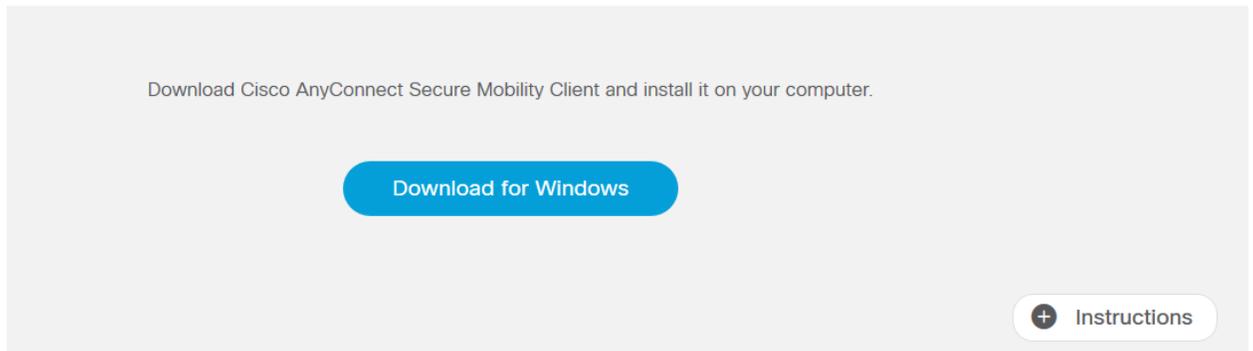
5. Enter your DUOPassCode from the DUO app or Accept the Duo Push on your cellphone. You will then see this message, click 'continue':



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6. You will then see this screen below. You can click the '+' next to Instructions to see the step by step install instructions for the Anyclient connect. Click the Download button to begin install:

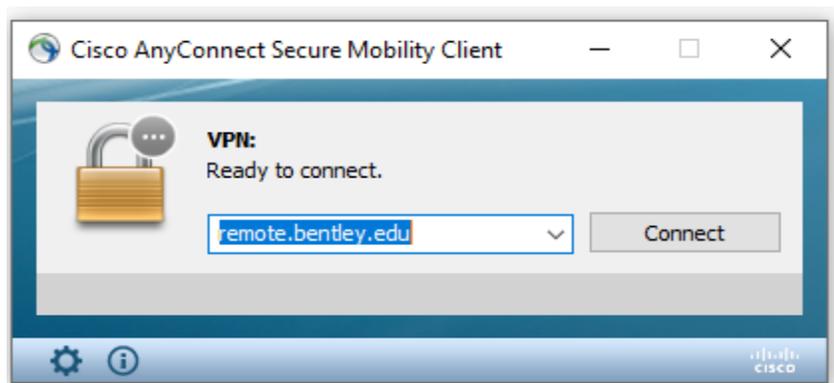
Download & Install



7. Click AnyConnect VPN and Follow instructions on installation. Once installed on your desktop you can begin the connection process.

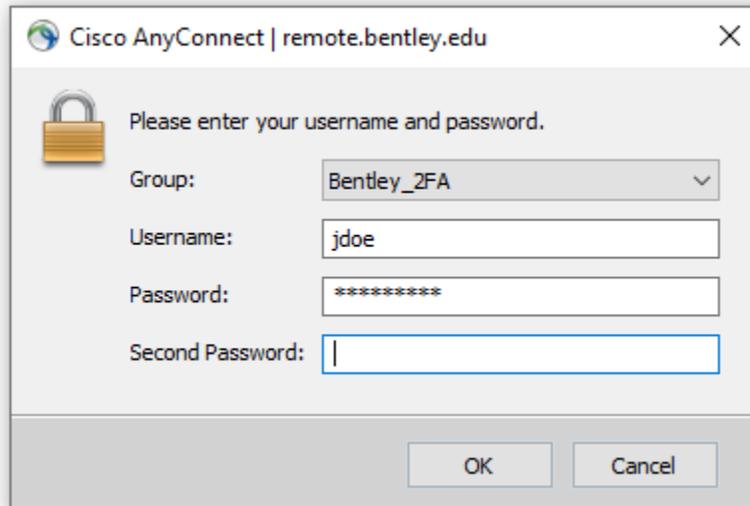
Connecting to Bentley with the Cisco AnyConnect Client

1. Launch Cisco Anyconnect Client, If not already in the box, enter remote.bentley.edu and hit connect:

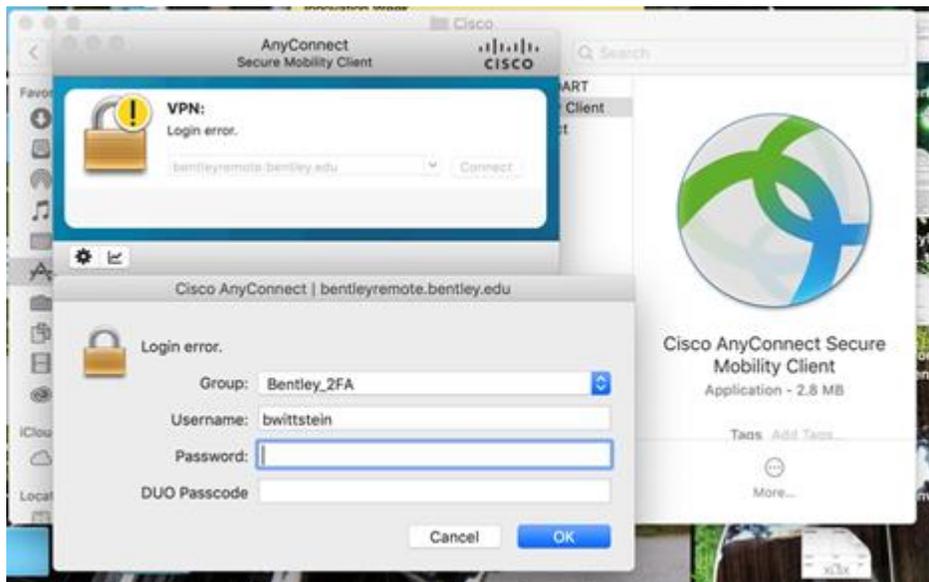


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2. **Windows Users:** On the next pop up window, select Bentley_2FA as your Group, enter your Bentley Username and Password. Windows users will see a 'Second Password' requested. This can be the code from the DUO app on your phone OR you can type the word 'push' and get a push code sent to your phone.

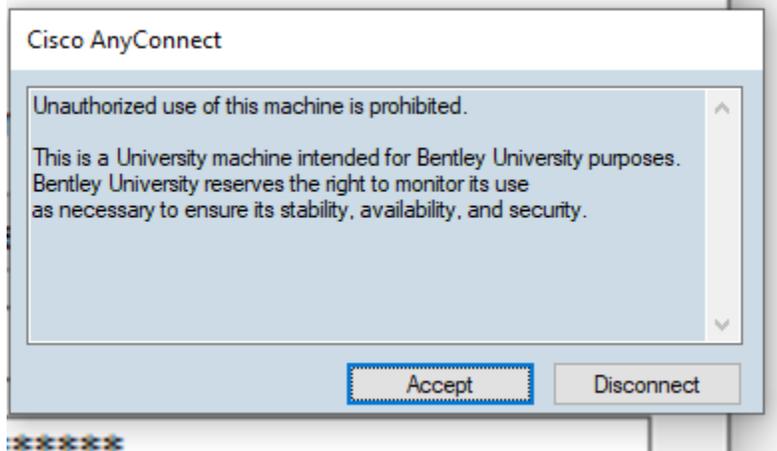


Mac Users-You will see the screen below. Here it specifies network username/password and DUO passcode. For DUO, You can type the word 'Push' which will send a push to your registered device. You can type the word 'phone1' which will have DUO call your primary number. Or you can enter the number code that shows up on the DUO app on your phone. When you open the app on your phone and tap the Bentley University box, it shows a temporary number that can be entered.



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3. If you successfully authenticated to VPN you will see this pop up. Hit Accept



4. This will finalize your connection and then you will see the AnyConnect application icon in your system tray with a lock on it. You are now successfully connected to VPN

*If you have any issues with these instructions please contact the Helpdesk or open a ticket in Service Now by sending an email to helpdesk@bentley.edu